

HaruhiCon Exhibitor T&Cs

As of 10.03.2024

These Terms and Conditions (“T&Cs”) form the framework of the contract for exhibitors

(both “vendors” and “artists”) to book sales pitches at HaruhiCon. Both the exhibitor and

HaruhiCon agree to abide by these T&Cs.

1) Your Exhibitor Pitch and Eligibility:

A. Each “exhibitor pitch” booking grants you a space in our vendor hall. Vendor pitches are 5ft wide with space for an optional backing table or shelving, and you can book multiple vendor pitches. We provide one 5*2ft table and two chairs for free per pitch booked.

B. All exhibitor rooms will have the same set-up, opening, and breakdown times. Some pitches have access to electrical sockets and this can be requested when booking - this is not a chargeable extra but also not guaranteed, we will communicate with you when confirming your application if you have access to electrical sockets.

C. “Vendor” pitches are located in the vendor hall, and can be booked with options such as backing tables, a large ‘walk-up’ space or as a ‘corner pitch’. These options can be selected on the booking form. To get a detailed breakdown of your pitch quote or to check specifics please use the Contact Us form or #ask-the-committee to speak to our exhibitor liaison. These upgrades are separately priced as shown on the vendor application form.

D. There is not distinction between dealers or artists for Vendor Pitches.

E. Each pitch booking includes 1 full HaruhiCon registration, with the option to purchase one additional discounted pass. Vendor registrations let you access all HaruhiCon events over the weekend.

F. Example: if you book 2 vendor pitches, you will receive 2 passes with the option to

buy 1 or 2 extra passes at a discount. We will also provide you with 2 6*2ft tables to use however you like (within your space) and chairs.

G. Bookings will be confirmed once full payment has been made. HaruhiCon reserves the right to cancel a pitch booking in the case of violation of the Exhibitor T&Cs, including and not limited to breaches that occur and cannot be resolved during the event.

2) Payments, Refunds & Cancellations

A. Once your pitch is confirmed you'll be issued with a timed invoice. It is your responsibility to ensure the invoice is paid on time or you risk forfeiting your pitch and it will be allocated to the next applicant on the waitlist.

B. To request a cancellation and refund, you must contact the vendor liaison who issued your invoice. You are not obligated to disclose the reason for your cancellation.

We are able to offer refunds on a timed basis. All refunds are subject to a 5% processing fee.

Otherwise, refunds are:

At least 6 months before the event: 95% refund

At least 3 months before the event: 45% refund

At least 1 month before the event: 20% refund

If it's less than a month to the event, we can't offer a refund after this point.

Please be aware that HaruhiCon can only refund your pitch purchased for HaruhiCon. For refunds regarding travel or accommodation please speak to your respective provider.

Our Returns Policy does not affect your statutory rights. For more information about your other statutory rights, please visit the UK Government's website at: www.direct.gov.uk or contact Consumer Direct, the Government funded consumer advice service on 08454 04 05 06.

C. We are not obligated to offer payment plans, but we will consider individual needs on a case-by-case basis.

If we do offer a payment plan, you will be asked to put down a deposit and the full balance of the pitch will still be due by the start date of the event.

If, at the time of cancellation, you have paid less than:

At least 6 months before the event: 5% of your total invoice

At least 3 months before the event: 55% of your total invoice

At least 1 month before the event: 80% of your total invoice

Within 1 month of the event: 100% of your total invoice

We will retain your deposit in full and you will still be liable for the balance of your invoice up to the amount indicated above.

For example, if you paid a 50% deposit at confirmation of your pitch 5 months before the event, then requested cancelling your pitch 2 months before the event, we would retain your 50% deposit and you would be liable to pay the event the remaining 30% of the invoice.

As another example, if you had paid 90% of your invoice at the point of cancelling 2 months before the event, we would refund 10% of your invoice, in line with the refunds outlined in 2.B.

D. Though this is unlikely, recent events have shown that we must plan for unintended changes to shows. If HaruhiCon cannot run over its original dates, all exhibitors will have the choice to roll over your booking or be fully refunded. In the event that an exhibitor wishes to cancel their table booking, this will be processed in line with the Refund Policy.

3) Safety & Liability:

A. All exhibitors must have valid PLI insurance with a minimum coverage of £1mil. Risk assessments should be conducted for your pitch setup. You may be asked to provide proof of insurance or risk assessment.

B. HaruhiCon is not liable for loss or damage to any goods or equipment during the event. While security will be provided for all exhibitor spaces while they are open, and the spaces will be locked while not in use, liability ultimately remains with the exhibitor.

C. Tables should not be moved without agreement from the exhibitor liaison. Structures including but not limited to clothes rails, shelves and gridwalling are permitted but must remain in the dedicated space for your pitch.

D. Electrical goods should be PAT tested before being used in exhibitor rooms.

E. All trading activities must be carried out within your allocated space and not on the convention floor or external areas, with the exception of pre-arranged activities, workshops or panels.

F. Pitches are 'unwalled' and you may not attach items to the venue walls.

4) Permitted Goods

A. All items offered by exhibitors must be legal to sell in the United Kingdom.

B. HaruhiCon does not permit the sale of counterfeit goods, unauthorised copies, or 'grey-market' items. Fanart, and manufactured items using fanart, are permitted provided that the artist is either in attendance or has provided verifiable confirmation that the sale is permitted.

C. Unfortunately, the venue does not permit the sale of food or drink by exhibitors.

D. HaruhiCon reserves the right to require items be removed from retail displays in the event that they cannot be confirmed to meet these requirements.

5) Legal

A. These rights, singly or in any combination, shall be exercisable by HaruhiCon at its sole discretion.

B. General Event Entry Terms and Conditions will also apply to exhibitors.

C. Final authority for all decisions relating to vendor activities rest with HaruhiCon Operations Staff. All decisions are final and not subject to appeal. Any disputes arising from this agreement are to be judged under English Law and any disputes will be settled by the judgement of an arbitrator chosen by HaruhiCon, in agreement with the vendor, should any unsettled dispute arise.

Any questions? The Vendor Handbook will contain practical info such as setup times, loading information, and pitch illustrations. Otherwise, please get in touch via the Contact Us form or our Discord and we'll help.